

(a)

(PLEASE INCLUDE ALL PAPERS FOR BACKGROUND INFORMATION TO MEMBERS.)



## **Burnley Borough Council**

### **Scrutiny Work Programme Proposal**

#### **For completion by Members and Consideration by Scrutiny Committee**

Getting the right topics for scrutiny reviews is the first step in making sure scrutiny adds value to the work of the Council and the community it serves.

The proposal form has been designed to assist members in developing their scrutiny review ideas so that the Committee can have an informed discussion on the work that it will carry out over the year.

In order to be effective, each scrutiny review needs to be properly project managed; should have set of objectives and an initial view on the outcomes that the review will seek to achieve. Any review group should be guided by SMART objectives (Specific, Measurable, Achievable, Realistic and Time-bound) where possible.

When considering whether an item should be included in the work programme the kind of questions the Scrutiny Committee should consider might include:

- Do we understand the benefits scrutiny would bring to this issue?
- How could we best carry out work on this subject?
- What would be the best outcome of this work?
- How would this work engage with the activity of the executive and other decision-makers, including partners?

The Committee should be able to justify how and why a decision has been taken to include certain issues and not others.

Scrutiny Committees have finite resources and deciding how these are best allocated can be difficult and it should be recognised that there may well be issues that they want to look at but that nonetheless are not selected.

### 1. Proposed Title for the Scrutiny Review

What will the scrutiny review be about?
REVISITING THE SCRUTINY REPORT SENT
TO THE EXECUTIVE IN SEPTEMBER 2017
IN ORDER TO ESTABLISH WHAT PROGRESS
HAS BEEN MADE IN TWO YEARS.

Proposed by Councillor(s) ..ANDY TATCHELL.....

### 2. Objectives of the Review

What is the review aiming to do?
TO FORM A SCRUTINY WORKING GROUP TO
RE VISIT THE KEY POINTS AND ANTICIPATED
STRATEGIES AND IMPROVEMENTS LOOKED
FORWARD TO FOLLOWING OUR PIECE OF WORK
TWO YEARS AGO.
RETURN SITE VISITS WILL BE REQUIRED AND
FOLLOW UP MEETINGS AND CORRESPONDENCE
WITH PARTNERS AND STAKE HOLDERS TO ESTABLISH
POTENTIAL ONGOING PROGRESS OR FAILURE.

### 3. Anticipated Outcomes of the Review

What do you anticipate scrutiny will achieve/recommend as a result of conducting the review?
THE STRATEGIES PLANNED AND PROMISED

CONTD. TWO YEARS ASO WERE BOTH  
EXCITING AND TRANSFORMATIONAL.

PARTNERS PRIORITIES MAY HAVE CHANGED  
WITHOUT BEING MADE PUBLIC. STRATEGIES  
MAY STILL BE ON COURSE BUT SUBJECT  
TO SLIPPAGE.

THE TWELVE POINTS AND RECOMMENDATION  
CONTAINED IN THE REPORT ARE ESSENTIAL  
IN REALISING THE FULL POTENTIAL OF  
BURNLEY'S BUSIEST RAILWAY STATION FOLLOWING  
THE ESTABLISHMENT OF THE MANCHESTER  
LINK.

THE REPORT AND ITS ACCEPTANCE CANNOT  
END THERE, ONGOING MONITORING REGARDING  
PROGRESS IS ESSENTIAL.

SUGGEST FORMER COUNCILLOR DAVID HESSINBOTHAM  
BE CO-OPTED ON TO WORKING GROUP (EX OFFICIO).



## Scrutiny Review Group - Railways

### REPORT TO THE EXECUTIVE



DATE	19/09/2017
PORTFOLIO	None
REPORT AUTHOR	Scrutiny Review Group
TEL NO	
EMAIL	

### PURPOSE

1. To consider the outcomes of the Scrutiny Review of rail facilities in Burnley, especially Manchester Road Station.

### RECOMMENDATION

2. That the Council continues to work alongside and encourage colleagues from Lancashire County Council and Northern Rail to raise the profile of Manchester Road Station, and support Northern Rail to access funding to provide access improvements at the station.

### REASONS FOR RECOMMENDATION

3. To maximise the benefits of the new rail link and facilities for residents of, and visitors to Burnley.

### SUMMARY OF KEY POINTS

4. A cross party group was established to review the rail link to Manchester, and associated services. The group carried out site visits to stations, spoke with passengers and consulted businesses. Whilst the new station, and the rail service to Manchester was held in high regard, it was felt that there were still some aspects of the new station facility that could be improved.
5. A meeting was held with Northern Rail and Lancashire County Council. The meeting was very positive, and colleagues considered feedback from Members and outlined changes that could be planned, and those that were already planned at the Station.
6. Northern Rail have identified Burnley Manchester Road as one of their 'Northern Connect' hub stations. As such, by 2020 improvements at the station will include wifi and LED lighting. More immediate improvements that are in the schedule are improved ticket vending machines and a smart video retail wall by early 2018.
7. Problems regarding access to, from and around Platform 1 – The design of the station

had allowed space within the station footprint for lift access to be installed. Department for Transport (Access for All) fund could provide some funding to support improved access at the station - Burnley is the only 'Northern Connect' hub station without lift access, raising the profile of the station, and the Council pressing through channels may help to secure funding more quickly. Northern Rail to consider improvements or additions to shelters, and to line marking the platform.

8. Car Parking – The existing car parking at the station is over subscribed, and commuter parking is having a negative impact on residents in surrounding streets. As part of a joint project between LCC and BBC, additional car parking is planned, and work will commence once the site has been vacated. (provision of 70 additional spaces).
9. Availability of Taxis – a taxi rank is available near the station, but is out of line of sight. Lancashire County Council will work with Northern Rail to improve signage where possible.
10. Marketing – stands were available at the Station for leaflets etc to be made available for members of the public arriving at the station. Northern Rail happy to work alongside marketing team to cross promote events and campaigns via other stations and using social media.
11. Access to toilets – requires a key from the ticket office. It can be difficult to obtain quickly if there are queues. Sometimes the toilet is left unlocked, but very much dependent on staffing. Northern Rail will consider options to make toilet access easier.
12. Rosegrove Station – the review group was encouraged by the developments that have taken place at Rosegrove station reflecting the increased passenger numbers there since the introduction of the Manchester Service, and welcome the planned improvements to parking facilities.
13. Members of the Review Group would like to thank all officer, members of the public and stakeholders for their time in assisting with the review.

#### **FINANCIAL IMPLICATIONS AND BUDGET PROVISION**

14. N/a.

#### **POLICY IMPLICATIONS**

15. N/a.

#### **DETAILS OF CONSULTATION**

16. Council Officers, Members of the public, businesses, Lancashire County Council, Northern Rail.

**BACKGROUND PAPERS**

17. *N/a*

**FURTHER INFORMATION**

**PLEASE CONTACT:**

**ALSO:**

